

Energy Industry Consumer Contacts - Total Presented by Company and Category October 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **October 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917	Commerce Energy, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	131	60	191	15	19	34	6	8	14	3	9	12	3	3	6	90	9	99	1	3	4	360
ELC901	Pacificorp	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	4	15	19	2	3	5	2	1	3	-	3	3	-	2	2	1	1	2	-	1	1	35
ELC338, GAS338, MUL338	Southern California Edison Company	122	57	179	13	9	22	2	3	5	14	10	24	1	5	6	39	11	50	1	2	3	289
GAS904	Southern California Gas Company	29	17	46	2	4	6	4	3	7	2	-	2	1	-	1	36	19	55	1	-	1	118
GAS905	Southwest Gas Corporation	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	5
	Total	289	152	441	34	35	69	14	15	29	19	22	41	5	10	15	169	40	209	3	6	9	813